

At the Dumb Friends League, we work collaboratively with partners who support our mission, programs and events, creating a community of compassion to help the homeless pets and horses who come through our shelter doors each year. In this bi-annual Impact at a Glance report, we're sharing some of the stories and programs that are made possible with the support of our partners.



Expanding our reach: The Dumb Friends League Veterinary Hospital at CSU Spur

The Dumb Friends League Veterinary Hospital at Yuma in Denver (formerly called the Dumb Friends League Solutions–Veterinary Hospital) offers reduced, donor-subsidized veterinary care for pets whose owners have nowhere else to turn. In our last fiscal year, the Veterinary Hospital team performed more than 6,000 exams, 1,167 surgeries and 463 dental procedures. There are an estimated 240,000 animals cared for by people living in extremely low-income households in the Denver Metro area—and we estimate that we are only serving 7 percent of the need with this facility.

We are honored to have been offered the unique opportunity to partner with Colorado State University (CSU) to significantly increase the number of patrons and pets served each year through the opening of a second location of the Dumb Friends League Veterinary Hospital on CSU's new Spur campus in Denver. With the addition of the Dumb Friends League Veterinary Hospital at CSU Spur, we anticipate seeing a 73 percent increase in those we reach, caring for more than 9,500 pets a year across both hospitals.

Bringing learning to life

Opening in late 2021, our second hospital location will feature a one-of-a-kind public-facing educational space with experiential learning opportunities for visitors ranging from curious families to tourists, to kindergarten through 12th-grade students on field trips to college students pursuing degrees in the veterinary sciences. The space is designed to let visitors watch

our veterinary team at work, with large observation windows and microphones for staff to interact with observers while performing physical examinations, dental procedures and even surgery.

It is estimated **that more than 1,000,000 people** will visit this building each year.

Inspiring future generations of veterinarians

Veterinary students and externs from CSU will gain first-hand experience with community veterinary medicine. The League will also expand our Humane Education programs, which currently serve more than 14,000 school-age children annually, to include new lessons highlighting STEM and veterinary careers. We hope to inspire a diverse audience with an interactive, front-row seat to the animal science world. We are proud that this facility will play a role in contributing to building more diversity in the veterinary and animal welfare fields—with the goal that those who care for animals will reflect the communities they serve.

A community-supported model

While CSU has generously provided the space for this hospital, the League is responsible for equipping the facility and funding its annual operations, estimated at \$2.5 million per year. As with our original veterinary hospital location, care received at the Veterinary Hospital at CSU Spur will be made possible by generous donations intended to create a safety net, so no pet suffers. For organizations wishing to support this work, there are partnership and naming opportunities available—contact us to learn more!

Celebrating the League's first facility in rural Colorado



Tail wags warmed more than just hearts this spring at the grand opening of the Dumb Friends League San Luis Valley Animal Center.

The celebration marked the beginning of a new era for animal welfare in the San Luis Valley. The League's mission is to end pet homelessness and animal suffering, and this facility is

expected to care for more than 2,500 pets per year, including approximately 800 cats. Through the work this space facilitates, even more animals will find comfort, safety, healing and second chances, and the lives of many more will feel the positive impact through the League's community programs.

The facility will provide care for lost, stray, abandoned and unwanted cats and dogs. Each adoption includes spay or neuter surgery, age-appropriate vaccinations and a microchip ID. Animals who are not claimed or adopted will be transferred to areas with more adoption opportunities. The San Luis Valley Animal Center will provide spay and neuter surgeries for cats owned by community members, and the programs will expand as we understand the community's needs and raise funds to support that work.

"Providing Socially Conscious Sheltering to the area, enhancing the work of local animal advocates and collaborating to better serve the community will help with the League's mission to end pet homelessness and animal suffering," said League President and CEO Dr. Apryl Steele.

Valuing diversity and inclusion

Think about the communities you belong to—your neighborhood, family, work, school or church, for example. Each community supports an aspect of your life and brings something unique as a reflection of the people within it, whether it be culturally or linguistically. At the Dumb Friends League, we believe diversity and inclusion, in part, are about listening to our community and making an impact in different ways, along with creating an environment that best serves the animals and people who need us most.

The League is committed to strengthening and broadening our impact throughout the communities we serve. Let's take a look at a few recent initiatives to reach our goal:

Website accessibility: We know it's important to support our website users and give everyone the opportunity to use our resources, find adoptable pets and read stories ... and now they can. A new technology toolbar at the top of ddfl.org allows visitors to customize how they receive content throughout our site. Fonts can be changed, made larger, and colors can be tweaked, text can be translated on demand into more than 100 languages, including 35 text to speech voices for read-aloud options at different speeds, and so much more to accommodate users' needs.

Hello! ¡Hola! : We want to break down barriers and increase compassion throughout the organization and our community. A new bilingual call center representative joined the League to streamline the process for our Spanish-speaking patrons to receive prompt assistance from an onsite staff person. We are also hiring a bilingual humane educator who will teach classes and programs to our Spanish-speaking community. We hope both positions will establish more trust and access to resources for people who need them.

Showing compassion extends beyond our shelter doors, and we are dedicated to meeting our community's needs through initiatives like these, which increase accessibility for all.

We can make a difference together

When we work together, remarkable things occur for animals and the people who love them in our community—from safe shelter to life-saving medical care—and our partners' dedication makes all the difference. Visit ddfl.org/our-partners and check out new content for our organizational partners, including impact statistics and downloadable impact reports, frequently requested documents, an online donation form and more.

Contact us to learn how you can be part of our compassionate community and positively impact the welfare of pets and those who love them.

Corporate partnerships & sponsorship opportunities

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Our mission

Working with our compassionate community, we will end pet homelessness and animal suffering.

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